

MOTION ON NOTICE



Date of Council Meeting: 20 November 2023

Title of Motion:

Improved Public Connectivity with Plymouth City Council

Motion Narrative and Action Required:

That Council recommend to the Cabinet Member for Customer Services, Sport, Leisure and HR and OD, that -

1. They investigate current phone line system
2. The Council helpline is advertised in media/ Council literature.
3. They conduct an assessment of Council contact centres and promote 'walk ins'.
4. They utilise suitable accommodation wherein face to face Communication is possible.

Proposer: Cllr David Salmon

Seconder: Cllr Andy Luggar